

Bar-Ilan University

Dear Students,

As per the guidelines of the Ministry of Health, the campus will be operating as per state of emergency measures. The Student Administration, the Dean of Students Office, Curriculum Planning (*Talam*), Tuition Services, the Graduate School, the International School, the Student Counseling Center and the Library System will continue to provide services as permitted by the present limitations.

Details of the services are as follows:

Services and Recruitment Center (*Mashu*)

The Services and Recruitment Center will continue to provide services to students and potential applicants. Service is available via several digital channels, and human service is available via cellphone.

- **Whatsapp hotline** 052-6171988 – allows quick and convenient service including submission of documents, photos and videos; [join the group](#) using this link.
- **Website chat** – allows access to human information and services on all relevant website pages.
- **Messenger** – on the University's Facebook page information and services are accessible via Messenger.
- General questions may also be submitted through the [contact forms](#) on the home page of the Services and Recruitment Center.

All services will be available Sundays through Thursdays 9:00 AM through 5:00 PM.

The Hotline (Whatsapp) will also be available on Fridays from 9:00 AM through 12:00 noon.

Student Administrative Services

The Student Administration Authority, the Dean of Students Office, Curriculum Planning (*Talam*) and the Graduate School will continue to provide services as indicated below:

- exam and course assignment grade updates
- resumption of studies, consent for special exam periods, exemptions from courses, English deferrals, requests for late assignment submissions
- review of degree eligibility and consent forms
- handling problems with access to online courses
- absorption of new student candidates
- academic support for students from different population sectors
- assistance and solutions for new immigrant students (*Olim*)
- support for dormitory residents

Scheduling changes may be made until March 19 at midnight. Anyone who has not yet registered may do so by contacting the department secretaries through March 24.

FYI: When we return to our usual routine, an updated exam schedule will be announced, about two weeks before the exam period.

All departments and units may be contacted through their contact forms or via email indicated on the [Student Administration](#), [Dean of Students Office](#), and [Graduate School](#) websites.

Counseling Services Center

The Student Counseling Services is offering telephone support to students and staff by their team of psychologists, Sundays through Thursdays 9:00 AM through 4:00 PM. They may be reached at 03-5318450.

The International School

The International School has a hotline available for international students in two Whatsapp groups and a Facebook page:

- For all international students <https://chat.whatsapp.com/Dq6gXotxHqI5wIsEniSqhO>
- For international students living on campus only
<https://chat.whatsapp.com/FVMdBCpT01N9a3oPYHIIhY>
- Ongoing updates are also available on [our Facebook page](#)

This digital social activity is in place to support our international students in Israel who are less involved in the flow of messages and local updates; we are reaching out to you to join these Whatsapp groups and Facebook page.

Library System

Remote access to library services for the upcoming period

Due to the COVID-19 Coronavirus outbreak, our Library System services will be transitioning to online format only. As per the guidelines of the authorities, the campus will be operating in a state of emergency and only vital employees will be permitted to come to work. We are now in the process of moving more and more of our services online on the Alma platform that has been implemented; this effort is now being intensified with the COVID-19 crisis. Please note that during this state of emergency and until further notice all the libraries will be closed to the public; a large part of their content, however, including articles and even books, are accessible to you online.

The catalog of the libraries' books and all the databases can be found on the Library System home page: <https://lib.biu.ac.il/>

Direct links:

[For the libraries' catalog](#), the [EDS](#) search engine (for finding academic articles, etc.) or a list of all [databases](#) subscribed to by the Library System.

If you have any trouble accessing the databases, you may refer to the instructions on our [help page](#) or write to us directly.

We would like to bring to your attention two video platforms, one of which has been opened especially at this time to the University community.

1. The [Movie Discovery](#) platform has about 1,500 movies (with Hebrew subtitles) on a variety of academic and academic-related subjects.
2. The various [JOVE](#) platforms have instructional videos in the exact sciences and medical sciences.

We are in the process of shoring up our remote support and will do our best to address your issues quickly. This link contains contact information for all our libraries, including websites and email addresses:

<https://lib.biu.ac.il/en/libraries>

Contact information for our guidance department:

In the chat box for questions on the Library System website: <https://lib.biu.ac.il/>

Via email: Hadracha.Centralib@biu.ac.il

On our Facebook page אוניברסיטת בר-אילן: <https://www.facebook.com/libraries.biu>

On the Library System website, you may find many more useful tools to help you with your remote research and studies, like uniform rules of quotation, tools for bibliography management and finding research questionnaires.

You may also find specific information on different disciplines that could help focus you with your remote learning.

Dr. Olga Goldin, Director of Library and Information System, is available by email at Olga.Goldin@biu.ac.il, or by telephone at 054-9266529

We will continue to update you as necessary, as events unfold.

Wishing you lots of luck and success in your online learning, good health and a timely return to our usual routine.

Sincerely,

Prof. Arie Reich
Dean of Students

Prof. Amnon Albeck
Vice Rector